

ROBUR ATTACHMENTS WARRANTY

Robur Attachment Warranty

Ace Rental Ltd (Ace) offers a warranty on certain Robur attachments. To apply for the warranty, the purchaser must visit Ace's website and fully complete the application details, within one month of the date of purchase.

If the warranty is registered in accordance with its terms, the warranty shall:

- be for 24 months from date of shipment or 2000 hours of use whichever occurs first (warranty period).
- for defects which occur during normal use of the attachment during the warranty period. Abnormal use may invalidate the warranty.

Ace will repair or replace parts that are found to be defective in materials or workmanship within the warranty period.

Ace will provide a new part or a repaired part, at its election, in place of any part which is found on its inspection to be defective in material or workmanship during the warranty period.

The part will be repaired or replaced to the Purchaser during normal working hours at Ace Rental Limited's place of business at Waipapa Road, Kerikeri or at a service agent authorised by Ace in advance.

The warranty does not cover

- fair wear and tear.
- hydraulic hoses and fittings.
- hydraulic cylinder damage due to bent/damaged rods, dented tubes or hydraulic oil contamination.
- damage to the carrier machine caused by failure of the attachment.
- any alteration by Ace to adjust the attachment to fit the carrier machine/equipment

No other warranties, express or implied, including warranties of merchantability and/or fitness for a particular purpose shall be applicable to any Robur product. There are no warranties which extend beyond that expressed in this warranty.

Ace expressly disclaims liability for any special, incidental, consequential, exemplary or punitive damages, loss of time or profits, direct, indirect or general damages arising out of any breach of warranty expressed or implied.

Conditions of Warranty

NB: Failure to comply with these conditions may invalidate this limited warranty.

It is the Purchaser's responsibility to ensure the equipment is only used for the purpose the equipment was designed for.

If a defect in materials or workmanship occurs it is the Purchaser's responsibility to cease operating the equipment until repairs are made by or on behalf of Ace. Damage which occurs from the continued operation is not covered by the warranty.

It is the Purchaser's responsibility to maintain the equipment in accordance with the instructions provided by Ace/Robur. It is recommended that you keep records and receipts as you may be asked to prove the maintenance instructions have been complied with and followed.

It is the Purchaser's responsibility to give Ace written notice of any warranty claim immediately after the defect becomes apparent.

This warranty excludes damage or defects caused by or resulting from:

- Misuse or neglect of equipment.
- Abusive operation.
- Natural disasters, calamities or accidents.
- Neglected maintenance.
- Unapproved attachments.
- Usage contrary to intended purpose.
- Fair wear and tear of ground engaging or other parts.

This warranty does not cover the cost of:

- Pick up or delivery of equipment.
- Installation or other labour charges.
- Rental or replacement of equipment during repair period.
- Freight charges for equipment or replacement parts.
- Travel time or mileage.

Procedures

- In the event that a structural component fails, use of the product must cease immediately to prevent further damage to the remaining parts.
- The product must be photographed using multiple camera angles to provide clear and unobstructed views of the failed part.
- The last use and/or the use of the product when the failure occurred must be fully documented and submitted with photos of the product to Ace for review.
- Upon determination that the part is under warranty the part must be returned to Ace, freight prepaid by the Purchaser.
- All warranty claims will be null and void if failure to return faulty components within one month of the original claim.